



Twin Cities  
**Habitat  
for Humanity**<sup>®</sup>

**ReStore**  
Home Improvement Outlet

## Donations Team Support

### About Us

Twin Cities Habitat for Humanity ReStore is a home improvement outlet that provides new and used building materials at a discounted price. Twin Cities Habitat for Humanity accepts donations at our ReStore to help us raise money to build homes with low-income families. The ReStore relies heavily on volunteer labor to help us in these efforts.

### Service Description

- Respond to phone calls and emails from donors.
- Assist the Donations Team at the New Brighton ReStore with determining if a donation meets the acceptable item criteria.
- Enter information into the donation scheduling system (Vonigo).

### Skills and Qualifications

- Customer Service skills: experience with responding to phone calls and emails.
- Communication skills: ability to articulate the Habitat mission to engage donors.
- Attention to Detail: accurate data entry.

### Time Commitment

At least one consistent 3-4 hour shift (9:00-12:00 or 1:00-4:00) per week, Monday – Friday.

### Requirements

- Must be at least 18 years of age.
- Must be able to travel to and from the ReStore located at [510 County Road D, New Brighton.](#)

### Training and Supervision

Attend orientation with ReStore Staff, and supervised by Donations Coordinator.

### Contact

The Volunteer Coordinator  
612-305-7114  
[volunteer@tchabitat.org](mailto:volunteer@tchabitat.org)